



Terms and Conditions for the Spanish Language Immersion Trip

1. Booking and Payment

- **Deposit:** A non-refundable deposit of £250 is required to secure a place on the trip.
- **Final Payment:** The remaining balance of £950 must be paid by 22nd June 2025
- **Payment Methods:** Payments can be made via the link <https://bit.ly/4jNjIS6>

2. Cancellation and Refunds

- **Participant Cancellation:**
 - Cancellations made more than 60 days before departure: Full refund minus the deposit.
 - Cancellations made between 30-60 days before departure: 50% of the total trip cost refunded.
 - Cancellations made less than 30 days before departure: No refund.
- **Organizer Cancellation:** In the unlikely event that the trip is canceled by Olé Franchising Ltd, participants will receive a full refund, including the deposit.

3. Travel Requirements

- **Passports:** Participants must hold a valid passport with at least six months' validity from the date of return.
- **Visas:** British citizens can travel to Spain without a visa for stays up to 90 days within a 180-day period. Non-British citizens should verify their visa requirements. gov.uk
- **Parental Permission:** Participants under 18 must provide written consent from all individuals with parental responsibility.

4. Health and Safety

- **Medical Information:** Participants must disclose any medical conditions, allergies, or dietary requirements prior to departure.
- **Insurance:** Comprehensive travel and health insurance is mandatory for all participants.
- **Supervision:** Qualified tutors with appropriate background checks will supervise participants throughout the trip.

5. Code of Conduct

Participants are expected to:

- **Respect:** Treat all individuals, including peers, staff, and locals, with courtesy and respect.
- **Punctuality:** Be on time for all scheduled activities and meetings.
- **Responsibility:** Take care of personal belongings and avoid risky behaviors.
- **Compliance:** Follow all instructions from staff and adhere to the established rules and regulations.
- **Substance Use:** The consumption of alcohol and use of illegal substances are strictly prohibited.

Failure to adhere to the code of conduct may result in disciplinary action, including dismissal from the trip at the participant's expense.

6. Activities and Itinerary

- **Activities:** The trip includes activities such as canoeing, archery, zip-lining, and hiking.
- **Itinerary Changes:** Olé Franchising Ltd /Ole Spanish for Everyone reserves the right to modify the itinerary due to unforeseen circumstances, ensuring that any changes do not diminish the overall quality of the experience.

7. Liability

- Olé Franchising Ltd/Ole Spanish for Everyone is not liable for any loss, damage, injury, or illness suffered by participants during the trip, except where such loss or damage is due to negligence by the company or its staff.



8. Photography and Media

- Olé Franchising Ltd/Ole Spanish for Everyone may take photographs or videos during the trip for promotional purposes. Participants (or their guardians) who do not wish to be included must inform the organizers in writing prior to departure.

9. Data Protection

- Personal data collected will be used solely for the purposes of organizing and managing the trip, in compliance with data protection regulations.

10. Governing Law

- These terms and conditions are governed by the laws of England and Wales.

Behavioral Code of Conduct

To ensure a safe and enjoyable experience for all, participants are expected to adhere to the following behavioral guidelines:

1. **Respect and Courtesy:** Treat everyone, including fellow participants, staff, and locals, with respect and courtesy.
2. **Punctuality:** Be on time for all scheduled activities, meals, and meetings.
3. **Group Dynamics:** Stay within designated groups during activities and inform a supervisor if you need to leave the group for any reason.
4. **Prohibited Items:** Do not bring or use any prohibited items, including weapons, illegal substances, or items that could cause harm.
5. **Curfew:** Adhere to established curfews and remain in assigned accommodations during designated hours.
6. **Property Respect:** Respect the property of others, including accommodation facilities and activity equipment. Any damage caused may result in charges to the responsible participant.
7. **Dress Code:** Wear appropriate attire suitable for the activities and cultural norms of the host country.
8. **Electronic Devices:** Use of electronic devices, including mobile phones, will be available to the students one hour per day, between 8pm and 9pm. After 9pm all mobiles will be taken and stored safely. The teacher's mobile will be available to all students in case they feel homesick, want to speak with parents in the UK and vice versa. Parents will be able to contact the Ole team at all times via WhatsApp.
9. **Emergency Procedures:** In the unlikely case of an emergency, we will follow the procedures of the Spanish Emergency Services.
10. **Cultural Sensitivity:** Be mindful of and respect local customs, traditions, and laws.

By participating in the Spanish Language Immersion Trip, participants and their guardians agree to adhere to these terms, conditions, and behavioral guidelines.